

# SPECIAL PART RECOVERY & INVESTIGATION REQUEST

To: ☒TMS ☐TCI ☐Other

Originator: Katsuhiko Inukai Project Manager (310)468-0729 Date: 11/18/2008

Subject: Request for RAV4 Intermittently no start ( Neutral Switch P0705)

Purpose: To confirm the phenomenon and investigate the root cause

➤ Applicable Field Report: FTR-082700010 ➤ TQ-Net Registration #: S2TMMLZY0

➤ Applicable RTS #: 81718535 ➤ Requested Completion Date: 03/31/2009

➤ MY, Model, Qty: 06-09 RAV4 5

## REQUEST

☐Part Recovery

- Parts Type: ☐Warranty Claim Parts ☐Non-warranty Parts ☐Other
- Special Notes:
- Warranty Parts
- Recovery Table: Line Code: (TMS Use Only)

☒Technical Support

☒Go-and-See

- Location:
- Participants:

Company	Name	Job Title	Phone
CQE-LA	Katsuhiko Inukai	Project Manager	(310)468-0729

- Special Notes: This request has been negotiated with Mr. Andrew Curtin, TMS PQ&SS.

☐Information Request:

## REIMBURSEMENT

SETR #: 8J558 \*Attach evidence to SETR

Operation Numbers (sixth digit):

0\* ☒Export Expense ☒Import Expense

1 ☒Parts ☒Labor Flat Hr./Veh.  
Rate

2 ☐Parts ☐Labor Hr./Veh.

5\* ☒Actual Expense Rent a US\$ Total  
vehicle

6 ☐Admin. Expense US\$/Veh.  
US\$ Total

## SHIPPING DETAIL

Shipping Method: ☐Ground ☐Air ☐Sea

Invoice: ☐No Commercial Invoice

Shipping Address:

TOYOTA MOTOR ENGINEERING & MANUFACTURING NORTH AMERICA, INC.

7* <input checked="" type="checkbox"/> Inland Transportation Expense	
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TECHNICAL ADMINISTRATION DEPARTMENT  
JTR INSTRUCTIONS/CLOSING REPORT

To: Gary Heine

Date: December 16, 2008

From: Gordon Rush

JT82-R-2011PT

82011PT

Subject: REQUEST FOR RAV4 INTERMITTENTLY NO START ( NEUTRAL SWITCH P0705)

1. Please review and complete request as instructed.

SETR/Monitor#: 8J558

Incentive:

Quantity of TMC Test Parts Received:

Quantity of Recovery Parts Required:

Requested Completion Date: 4/7/2009

Other Requirements:

Comments:

2. JTR Action Taken.

Quantity of Test Parts Shipped to Region/Dealer:

Quantity of Recovery Parts Received at PRC:

Quantity of Parts Shipped to TMC/NA Plant:

Survey Visit Completed: Date:

MIS(Tech. Report) Issued #: Date:

ICC(UTA) Issued #: Date:

Completed Request as Follows: A Go & See candidate could not be identified within the requested time frame. Recently, CQE-LA has duplicated this concern on recovered parts and no longer requires a Go & See investigation.

Expenses Incurred to DeptID 313022 (cc: 2472): There should be no costs associated with this request.

3. JTR Closing Authorization.

P.E.

Andy Curtin

Manager

Gary Heine

Closing Date

4/7/2009

cc:	<input type="checkbox"/> H. Abrahams	<input type="checkbox"/> M. Allen	<input type="checkbox"/> K. Aoki	<input checked="" type="checkbox"/> G. Bryan
	<input type="checkbox"/> M. Craik	<input type="checkbox"/> R. DuFresne	<input type="checkbox"/> C. Erickson	<input type="checkbox"/> D. Gorden
	<input checked="" type="checkbox"/> P. Hattori	<input checked="" type="checkbox"/> T. Hayakawa	<input type="checkbox"/> G. Heine	<input type="checkbox"/> M. Jarboe
	<input type="checkbox"/> T. Krembs	<input type="checkbox"/> D. Marsh	<input type="checkbox"/> G. Morino	<input type="checkbox"/> J. Northrup
	<input checked="" type="checkbox"/> R. Reed	<input type="checkbox"/> M. Rhymer	<input type="checkbox"/> G. Rush	<input type="checkbox"/> J. Sapunarich
	<input type="checkbox"/> M. Saxonberg	<input type="checkbox"/> G. Smith	<input type="checkbox"/> R. Suzuki	<input checked="" type="checkbox"/> N. Yamamoto
	<input type="checkbox"/> D. Zellers			

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